



New Vehicle Limited Warranty

US and Canada

Effective Sept 16, 2021



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Message to Customers

Welcome to the Lucid New Vehicle Limited Warranty, and welcome to luxury electric. This guide provides a detailed explanation of the warranty terms for the Lucid Air, including coverage types, durations, limitations, regions, and more. Our goal is to provide peace of mind and exceptional service at every step of the Lucid Air ownership experience.

Who is the Warrantor?

Lucid USA, Inc. is the warrantor in the United States and Lucid Motors Canada ULC is the warrantor in Canada (collectively "Lucid"). Lucid will provide repairs to Lucid Airs sold by and delivered directly from Lucid or its affiliates during the applicable warranty periods in the specified Warranty Regions listed below in accordance with the terms, conditions and limitations in this Lucid New Vehicle Limited Warranty.

Warranty Region	Warrantor and Contact Information
USA	Lucid USA, Inc. 7373 Gateway Blvd Newark, CA 94560 Phone: 1-888-99 LUCID (1-888-995-8243)
Canada	Lucid Motors Canada ULC Suite 2300, Bentall 5, 550 Burrard Street Vancouver BC, V6C 2B5 Phone: 1-888-99 LUCID (1-888-995-8243)

The Lucid New Vehicle Limited Warranty is valid only within the region for which the Lucid Air was originally manufactured and sold. Any service required under the terms of this Lucid New Vehicle Limited Warranty will be provided by a Lucid Service Center.

You may take your Lucid Air temporarily to any region where there is a Lucid Service Center, and the Lucid Warranty will be honored in that region. Temporary is defined as a period less than six months. Proof of compliance with any temporary import laws or regulations is required. If you are permanently moving to a new region supported by a Lucid Service Center, you may apply to Lucid to transfer the Lucid Warranty to the region for the duration of your ownership. Requests to transfer a vehicle's Lucid Warranty will be decided on a case-by-case basis by Lucid at its absolute discretion, and will be subject to certain conditions, including all necessary regional modifications being carried out by a Lucid Service Center at the owner's cost.



Transfer of the Lucid Warranty to a new region is not permitted for subsequent purchasers. Lucid will not transfer the warranty coverage following the sale of a vehicle within the new region.

Who May Use This Limited Warranty?

This Lucid New Vehicle Limited Warranty is provided to the original and subsequent owner(s) of a new Lucid Air sold by Lucid or its affiliates in a specific warranty region, titled or registered in the name of the first retail owner or subsequent owner. The Lucid New Vehicle Limited Warranty can be transferred from the original owner to a subsequent owner—the new owner must provide proof of ownership transfer.

What Does This Limited Warranty Cover?

Your Lucid New Vehicle Limited Warranty gives you specific legal rights. You may have other rights that vary from jurisdiction to jurisdiction. This Lucid New Vehicle Limited Warranty provides limited warranty coverage for your Lucid Air.

Under this Lucid New Vehicle Limited Warranty, Lucid will, without charge and as determined by Lucid at its discretion, repair, replace, or adjust all parts on your new vehicle that malfunction or fail during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship provided your vehicle has been properly operated and maintained in accordance with all requirements in the owner's manual and any other documentation we may provide you, and was taken to a Lucid Service Center for a warranted repair during the warranty period. It is the responsibility of the owner of the vehicle to present any concerns to an Lucid Service Centre in the Warranty Region in a timely manner.

The remedy under this Lucid New Vehicle Limited Warranty, and any implied warranty, is limited to repair, replacement, or adjustment of defective parts. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Lucid, through its authorized service centers, is willing and able to repair, replace, or adjust defective parts as described in this Lucid New Vehicle Limited Warranty. Lucid's liability, if any, shall in no event exceed the cost of correcting manufacturing defects as provided in this written warranty. Upon expiration of this warranty, any such liability shall terminate.

This Lucid New Vehicle Limited Warranty agreement applies to vehicles manufactured and sold by Lucid or its affiliates in the country the vehicle was first purchased. The Lucid New Vehicle Limited Warranty provides the following types of coverage:

Warranty Type	Coverage Duration
Vehicle	4 Years / 50,000 miles
Powertrain	8 Years / 100,000 miles
High Voltage Battery	8 Years / 100,000 miles retaining 70% capacity



Warranty Type	Coverage Duration
Corrosion Perforation	10 Years / Unlimited miles
Body and Paint Repair	4 Years / Unlimited miles
Supplemental Restraint System (SRS)	5 Years / 60,000 miles

Lucid warrants each new vehicle in accordance with the model version of the vehicle at the time of production. Lucid reserves the right to make modifications to vehicles manufactured or sold by us at any time, without notice.

New Vehicle Limited Warranty

The New Vehicle Limited Warranty covers the repair, replacement, or adjustment of parts necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Lucid under normal use for a period of four years or 50,000 miles (80,000 km), whichever comes first, subject to the exclusions and limitations and the separate coverage for certain parts described in this New Vehicle Limited Warranty. In addition, any repair, replacement, or adjustment of parts or components is covered under this New Vehicle Limited Warranty if damaged or made inoperable due to a defect caused by a Lucid over-the-air update during the warranty period.

If it is determined that your vehicle requires warranty repair, Lucid will repair, replace, or adjust the applicable vehicle part with a new, reconditioned, or remanufactured part at the discretion of Lucid.

Powertrain Limited Warranty

The Powertrain is covered for the duration of 8 years or 100,000 miles (160,000 km), whichever occurs first. The Powertrain Limited Warranty will cover the cost of repair, replacement, or adjustment of the defective parts of the Lucid powertrain subject to the limitations outlined in this New Vehicle Limited Warranty. This coverage is for Lucid's sophisticated electric powertrain, including the fully integrated electric drive units, transmission, and differential.

If it is determined that your powertrain requires warranty repair, Lucid will repair, replace, or adjust the part with a new, reconditioned, or remanufactured part at the discretion of Lucid.

Battery Limited Warranty

The high voltage battery is covered for the duration of 8 years or 100,000 miles (160,000 km), whichever occurs first, with a minimum 70% retention of battery capacity over the warranty period. The Battery Warranty covers the cost of repair, replacement, or adjustment of a defective Lucid battery at the discretion of Lucid, subject to the limitations outlined in this New Vehicle Limited Warranty.



The high voltage battery, like all batteries, will experience a decrease of energy and power loss with time and use. Loss of energy or power reduction over time is not covered beyond the terms and limits of this warranty, as set forth in the paragraph above. Proper storage and maintenance of your Lucid vehicle will maximize the life and capacity of the battery. Failure to follow the recommended guidelines and charging procedures as stated in the Lucid Owner's Manual will not be covered under the terms of this limited warranty. Please refer to the Owner's Manual for additional information.

Please note that the vehicle's displays of range are estimates based on driving conditions and habits, including other factors that are independent from the vehicle's battery capacity. The measurement method used to determine the battery capacity is at the sole discretion of Lucid's trained and authorized representatives.

If it is determined that your battery requires warranty repair, Lucid will repair, replace, or adjust the part with a new, reconditioned, or remanufactured part at the discretion of Lucid. However, Lucid will ensure that the capacity of the battery will be equal or greater than the original battery capacity during the warranty claim.

Paint and Body Limited Warranty

The Lucid Paint and Body Limited Warranty covers manufacturing defects in the paint or body of your vehicle for four years from the warranty start date (there is no mileage limitation on this coverage). Accidental damage and damage caused by paint or body repair performed by a non-Lucid Approved Body Repair Center are not covered.

Corrosion Perforation Limited Warranty

The Lucid Corrosion Perforation Limited Warranty covers perforation of body panels from within to the outside of the panel resulting from a material or manufacturing defect for 10 years (there is no mileage limitation on this coverage), except where:

- Surface corrosion occurs due to paint damaged by scratches, stone chips, or environmental fallout such as bird droppings or acid rain.
- The application of non-Lucid approved third-party coatings that have a detrimental effect on the original painted surface or under body panels.
- Corrosion is caused by, due to, or resulting from accidents, abuse, neglect, improper maintenance or operation of the vehicle, installation of a non-approved accessory, exposure to chemicals or environmental contaminants, damage resulting from an act of God or nature, fire, or improper storage.
- Damage is due to lack of required maintenance; improper maintenance; the use of other than original equipment parts, non-approved parts, or fluids; or improper body repairs.
- Repairs have not been performed by a Lucid Service Center or Lucid approved body shop.



Supplemental Restraint System (SRS) Limited Warranty

The Supplemental Restraint System Limited Warranty covers defects in the seat belts or air bags system resulting from material or manufacturing defect for 5 years or 60,000 miles (100,000km), whichever comes first.

What Does This Limited Warranty Not Cover?

Wear and Tear Items

The Lucid New Vehicle Limited Warranty does not cover any item where its failure is due to normal wear and tear or items that have to be replaced or adjusted periodically during routine servicing and maintenance, including paint and glass chips, key fob batteries, upholstery discoloration, tears, punctures, wrinkles, depressions or other similar items.

The term “wear and tear” describes the normal process by which the components reach the limit of serviceability through normal use. The service life of a wearing part depends on the type of use of the vehicle and individual style of driving. As such, any component which has been repaired, replaced, or adjusted once under this Lucid New Vehicle Limited Warranty is not covered again, unless the failure is due to a manufacturing defect.

Items subject to normal wear and tear include, but are not limited to:

- Brake discs and pads
- Wiper blades
- Seat and back rest covers
- Upholstery and trim
- Steering Wheel
- Floor coverings

Service parts include, but are not limited to:

- Filters
- Lubricants
- Items replaced during routine maintenance

Service adjustments required after the first service, including but not limited to:

- Adjustment to doors and hoods
- Head lamp adjustment
- Wheel alignment
- Wheel balancing



Tires

The original factory fitted tires are covered against manufacturing defects by the tire manufacturer, who provides a separate warranty to you with its own terms and conditions. Warranty claims must be made directly with the tire manufacturer. The Lucid New Vehicle Limited Warranty does not cover tires.

Performance Modifications

The Lucid New Vehicle Limited Warranty does not cover any repair, replacement, or adjustment of parts where the fault or defect is wholly or partially attributed to performance related modifications.

Performance Metrics

Performance metrics advertised by Lucid and/or other testing agencies are not covered under the Lucid New Vehicle Limited Warranty as there are many variables that may affect the vehicle performance, including but not limited to vehicle age/use, ambient temperature, battery state of charge. Please refer to the Owner's Manual for additional information.

Removal of Non-Standard Equipment or Accessories

Additional labor time for the removal of non-standard equipment, including but not limited to aftermarket parts and accessories, and Lucid Accessories cannot be claimed under the Lucid New Vehicle Limited Warranty.

Track and Competition Use

Track and Competition use is not covered under the Lucid New Vehicle Limited Warranty.

Normal Noise and Vibration

All mechanical devices produce some level of noise and/or vibration that can differ between vehicles. Slight wind noise, component noise, and/or vibration that do not affect the performance of the vehicle are considered normal and are not covered by the Lucid New Vehicle Limited Warranty.

Commercial Use as a Taxi or Ride Sharing Service

The Lucid New Vehicle Limited Warranty does not cover Lucid vehicles being used to provide taxi or ride sharing services.

Insurance Write-off

A Lucid vehicle is not covered by the Lucid New Vehicle Limited Warranty if the vehicle has been damaged to such an extent that an insurer, financing institution, or leasing company determines the Lucid vehicle to be a "total loss," "write off," or equivalent. This includes, but is not limited to, vehicles branded as "salvage," "scrap," "dismantled," or similar titles.



Other Damage

Damage caused by any of the following items or actions listed below is not covered under this Lucid New Vehicle Limited Warranty:

- Accidents, collision or objects striking the vehicle
- Theft, vandalism, or riot
- Vehicle damage due to external incidents
- Customer-applied chemicals or accidental spills, including sunscreen or hairspray
- Driving through water deep enough to cause water to infiltrate into any component, for example, powertrain components
- Installation of parts that are not Lucid Genuine Parts
- Immersion/flooding of the high voltage battery assembly
- Abuse and/or misuse of the vehicle and/or high voltage battery pack, such as driving over curbs, overloading, racing or track use
- Any unauthorized access or modification of vehicle software or data through the use of, but not limited to, non-Lucid software programs, malware, programming errors, or any electronic disruptions.
- Permitting water to enter the vehicle by leaving a window or door open
- Exceeding the load limits specified on the certification label
- Failure to observe and resolve vehicle warnings and indications of battery concerns within a reasonable amount of time
- Failure to complete software updates within a reasonable amount of time, typically 30 days
- The use of incompatible charging devices or methods
- Modifications to the vehicle, high voltage battery assembly, high voltage system, or associated wiring
- Exposure to direct and/or intense heat sources outside of normal use
- Allowing the high voltage battery assembly to remain in a fully discharged, or near zero state of charge, for more than 14 days
- Repairs performed by facilities and personnel not authorized by Lucid, including repairs which would have otherwise been covered under this Lucid New Vehicle Limited Warranty
- Improper vehicle storage resulting in high voltage battery damage

What Will Cause the Warranty to Be Voided?

The Lucid New Vehicle Limited Warranty will be voided, and no warranty coverage will be provided in the following situations:

- Failing to properly operate your vehicle in accordance with the specific instructions and recommendation regarding the use and operation of your vehicle as provided in the Owner's Manual.



- Failing to install required software updates within 30 days after notification that an update is available.
- Failing to comply with any recall notice.
- Defacing or altering the VIN or odometer or any related system such that it is difficult to determine the VIN number or actual mileage.
- The vehicle being sold, designated, labeled or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, reconstructed, irreparable, or a total loss, including a determination by an insurance carrier that the vehicle is a total loss.

What to do if you need Roadside Assistance?

To obtain roadside assistance when your Lucid vehicle is inoperable, contact 1-888-995-8243. Roadside Assistance is an additional service offered by Lucid for four years or 50,000 miles, whichever comes first. It is a separate service and is not provided as part of the New Vehicle Limited Warranty. Please refer to your Owner's Manual for full details of scope of this service.

What is the Coverage Period?

Coverage under this Lucid New Vehicle Limited Warranty begins on the date that the vehicle is delivered to the first retail or corporate purchaser (s) or lessor (s) or the day it is first put into service (in the case of demonstrator vehicle), whichever occurs first and lasts until the time period as stated in the New Vehicle Warranty Coverage section of this guide.

What Are Your Remedies?

The Lucid New Vehicle Limited Warranty covers the rectification of reported defects covered by this warranty via repair, replacement, or adjustment of faulty parts or components, as determined by Lucid in its discretion. If a defect can be properly eliminated by repair, and this is the most economical course of action, then the Lucid Service Representative will complete the repair. Lucid may determine at its sole discretion that certain parts or components should be replaced rather than repaired.

For Lucid Genuine Spare Parts installed during a warranty repair, the warranty coverage ends at the expiration of the warranty period for that covered system.

For reported defects in the materials or workmanship of any parts manufactured or supplied by Lucid but not remedied within the warranty period, the Lucid Warranty coverage for that reported defect will continue until the reported defect is resolved. Such coverage will end:

- When the Lucid Service Representative confirms that the defect has been eliminated;
- When the Lucid Service Representative confirms that no fault exists; or
- Thirty days after you have been notified in writing that the Lucid Genuine Spare Parts required to carry out the repair are in stock at the Lucid Service Representative.



Limitations on Liability

To the fullest extent allowed by applicable law, all of the warranties in this Lucid New Vehicle Limited Warranty are subject to the following limitations and disclaimers:

THE WARRANTIES IN THIS LUCID NEW VEHICLE LIMITED WARRANTY ARE THE ONLY EXPRESS WARRANTIES APPLICABLE TO YOUR VEHICLE. LUCID DOES NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH YOUR VEHICLE OR THESE WARRANTIES. NO PERSON MAY MODIFY OR WAIVE ANY PART OF THESE WARRANTIES.

As a condition of these warranties, you are responsible for properly using, maintaining, and caring for your vehicle as outlined in your Owner's Manual. Lucid recommends that you maintain copies of all maintenance records and receipts for review by Lucid.

Any implied warranty of merchantability or fitness is limited, to the fullest extent allowed by applicable law, to the time period covered by these written warranties, or to the applicable time period provided by applicable law, whichever period is shorter.

To the fullest extent allowed by applicable law, Lucid disclaims all implied warranties if the vehicle is used for business or commercial purposes. To the fullest extent allowed by applicable law, Lucid disclaims the implied warranty of fitness for a particular purpose if your vehicle is used for racing, even if the vehicle is equipped for racing.

The warranties contained in this Lucid New Vehicle Limited Warranty and all questions regarding their enforceability and interpretation are governed by the law of the jurisdiction in which you purchased your Lucid vehicle. Some jurisdictions do not allow Lucid to limit how long an implied warranty lasts or to exclude or limit incidental or consequential damages, so the limitation and exclusions described above may not apply to you.

Lucid reserves the right to make changes in or additions to warranties for vehicles built or sold by them at any time without incurring any obligation to make the same or similar changes or additions to warranties for vehicles previously built or sold.

Lucid also reserves the right to provide post-warranty repairs, conduct recalls, or extend the warranty coverage period for certain vehicles or vehicle populations, at the sole discretion of Lucid. The fact that Lucid has provided such measures to a particular vehicle or vehicle population in no way obligates Lucid to provide similar measures to other owners of similar vehicles.

Dispute Resolution

We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Lucid Service Representative at your local Service Center
2. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Care Manager at 1-888-99 LUCID (1-888-995-8243)



What to Do in Case of Dispute

Customer satisfaction is very important to Lucid. If you have an unresolved warranty concern after following the procedure outlined above, U.S. owners may be eligible to utilize the BBB AUTO LINE, an out of court dispute resolution program administered by BBB National programs.

BBB AUTO LINE, administered by BBB National Programs
1676 International Drive, Suite 550
McLean, Virginia 22102
1-800-955-5100 or BBBAUTOLINE.org

This service is provided at no cost to you and is part of Lucid's effort to provide you with an impartial third-party organization to equitably resolve your concerns. BBB AUTO LINE provides voluntary mediation and non-binding arbitration services for disputes involving Lucid vehicles with an alleged nonconformity, defect, or deficient warranty performance, as determined by state or federal law.

You must bring the alleged defect to the attention of Lucid or an authorized Lucid dealer within the eligibility period defined by your local state law.

IMPORTANT: YOU MUST USE BBB AUTO LINE PRIOR TO SEEKING REIMBURSEMENT AVAILABLE TO YOU THROUGH A COURT ACTION PURSUANT TO THE MAGNUSON-MOSS WARRANTY ACT ("THE ACT"). HOWEVER, IF YOU CHOOSE TO SEEK REMEDIES THAT ARE NOT CREATED BY THE ACT, YOU ARE NOT REQUIRED TO USE BBB AUTO LINE, ALTHOUGH THAT OPTION IS STILL AVAILABLE TO YOU. IN ADDITION, YOU MUST USE BBB AUTO LINE IF YOU ARE REQUIRED TO DO SO PRIOR TO SEEKING REMEDIES UNDER THE "LEMON LAW" OF YOUR STATE, IF YOUR STATE REQUIRES YOU TO DO SO. PLEASE CONSULT THE BBB AUTO LINE PROGRAM FOR ELIGIBILITY AND TIME LIMITATIONS IN YOUR STATE.

Please consult specific state laws for guidance about your specific state lemon law. However, if your state law permits, and if you choose to seek remedies that are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you.

NOTE: If your state law requires written notification to the manufacturer please write to:

Lucid Customer Care Center
7373 Gateway Boulevard
Newark, CA 94560

To begin the Alternative Dispute Resolution (arbitration) process, simply call BBB AUTO LINE at 1-800-955- 5100 or visit BBBAUTOLINE.org to file a claim online. You will be provided a Customer Claim Form, along with information describing how BBB AUTO LINE works. Your vehicle's age, mileage and other limitations may apply. If you wish to use the BBB AUTO LINE program and you qualify for participation, you will be required to provide the following information:

- Your name and address;
- The vehicle identification number;



- The make, model and year of your vehicle; and
- A description of your concerns with the vehicle.

BBB AUTO LINE may also ask you for other information to help resolve your concerns, such as the purchase price of the vehicle, the mileage at the time of purchase, the current mileage and copies of repair orders. Upon receipt of your properly completed Customer Claim Form, BBB AUTO LINE will facilitate a voluntary mediation process for possible mutual resolution. If a mutual resolution is not possible, the matter will be resolved by non-binding arbitration. A decision is normally rendered within 40 days. BBB AUTO LINE will provide you a copy of the arbitrator's decision and, if you accept the decision, all parties must comply with the decision within the time limits (performance date) set by the arbitrator. Approximately two weeks after the "performance date," BBB AUTO LINE will contact the consumer to verify that the arbitrator's decision has been completed.

BBB AUTO LINE's decisions do not include attorney's fees, civil penalties, punitive damages, multiple damages or consequential damages other than incidental damages which you may be entitled to under law. If you reject the decision of the arbitrator, you may pursue other legal remedies under state or federal law, and the company will not be obligated to perform any part of the decision. Depending on federal or state law, the decision may or may not be introduced as evidence by the consumer or the company in any civil court action relating to any matter that has been resolved in your arbitration hearing, and BBB AUTO LINE involvement in the case will end as well.